

Louisiana Emergency Billing Program

The Louisiana Emergency Billing Program is designed to provide eligible customers with an option to defer utility payments in the event that the Louisiana Public Service Commission declares an energy emergency.

To qualify, customers must be in one of the following groups:

- Those persons whose income does not exceed 150% of the poverty level as established by the Federal Government and who are 65 years of age or older.
- Those persons who receive either one of the following: (1) SNAP Benefits; (2) Temporary Assistance for Needy Families (TANF).
- Those persons whose sole income consists of Social Security payments.
- As determined by the Commission or other vital government entities that provide services, the absence of which could result in imminent peril to the public health, safety, and welfare.
- Those persons who need life-sustaining, electrically operated equipment, or life-sustaining medical treatment that requires electricity in order to live.

DURING AN ENERGY EMERGENCY, DELTA UTILITIES WILL DEFER OVERDUE BALANCES FOR PROGRAM RECIPIENTS FOR UP TO 12 MONTHS.



**Delta
Utilities™**

**Delta Utilities Customer Service:
1-833-DELTA-99 (1-833-335-8299)**